

OUR PROGRAM

INFORMATION...

...about our program is posted at each studio location on the bulletin board and on our website:
www.drumschool101.com and www.musicschool101.com

MISSED LESSONS

Whenever there are five lessons in a month, *tuition* students are not charged extra. Consider the fifth lesson **FREE** to make up for an occasional missed lesson.

When absent, a courtesy call is always appreciated by your teacher. If you are sick and contagious, please do not come to your lesson. You can let them know by calling our phone number (below) and their voice mail extension.

If your teacher is absent a substitute will be provided. If a substitute is not available you will receive a make-up lesson or credit toward your next billing.

Schedule changes can be made by filling out a "**Schedule Change Request**" form and calling our office at least one (1) week prior.

PAYMENT

Lesson fees are charged to your debit or credit card account monthly on the 5th of each month.

HOLIDAYS

There are no lessons: New Years Day, Memorial Day, Fourth Of July, Labor Day, Thanksgiving, and Christmas.

STUDENT SPOTLIGHT...

... is a fun way for our students to perform for friends and family. Information will be provided in advance when they occur. Participation is optional.

INFO CENTERS

Forms, information, important announcements, and upcoming events posted on bulletin boards in each location.

LEAVING?

Permanent or temporary withdrawal is arranged by filling out a "**Withdrawal Notice**" form (in our Info Center) *and* by calling our office at least two (2) weeks in advance. You can hold your spot on the schedule by paying in advance for the date that you plan on returning. (call us for details)

OUR SYSTEM...

...is designed to relieve tedious tasks from your instructor so that they can focus only on teaching. To serve you efficiently, please contact our office regarding changes, or questions about our program. You can reach us by phone, and/or filling out the appropriate short form located in the Info Center. We love hearing from you, and we listen!

OUR MISSION

*To provide high quality music instruction through private lessons, workshops, and performance groups.
To draw excellence from every student and every teacher.*



www.drumschool101.com ♦ www.musicschool101.com

Office mailing address: 280 Higuera Street ♦ San Luis Obispo ♦ California ♦ 93401

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